



## Why Choose NSP?

- No eligibility criteria; NSP serves anyone!
- Efficient service available long-term for free
- No bureaucracy or red tape; paper-work is minimal
- Personal attention and individualized assistance
- Comprehensive range of services covering a wide variety of issues
- Reliable volunteers who are proactive problem-solvers
- People who are knowledgeable about community resources
- People who are trustworthy and will listen
- Professional but comfortable work environment

Most of NSP's clients come into our office looking for employment or housing, and leave with much more, including referrals for job training or child care, the listening and support they may not receive anywhere else, and a new network of personal advocates to help them reach their goals.

## What services does NSP provide?

- Employment: Assessing needs and strengths; providing personalized job coaching and job search assistance; creating and distributing resumes and cover letters; providing computer, internet and telephone access; identifying employment opportunities, and job training and educational programs.
- Housing: Locating affordable permanent housing, as well as short-term shelter or transitional housing
- Child care: Identifying affordable child care options.
- Health care: Identifying affordable health care options, including mental health services and substance abuse treatment.
- Legal aid: Locating low-cost or free legal assistance.
- Transportation: Determining transportation options.
- Other services: Including tax counseling and filing assistance; language and citizenship resources; listening and support; advocacy and mentorship.



## Personal Accounts

-Wanda came to NSP-Pittsburgh after being laid off from her job and staging an unsuccessful four-month job search. "I just thought the economy was really bad, but they looked at my resume and didn't think it reflected all of my skills and experience so they offered to help me revise it." In less than a month of working with NSP, Wanda found a new place to live, received several offers for interviews, and landed a job. She says perhaps the greatest gift she received from NSP was her restored faith in humanity. "NSP students are giving their time and not getting anything! Their satisfaction came simply from helping me. I thank NSP and the grace of God for allowing me to make it."

"I feel NSP is a much needed program for the Pittsburgh community-at-large due to the many budget and program cuts that are affecting the people who need them most (like myself). Because of the wonderful, kind, and patient students who run NSP, I found the resources and courage to forge ahead and return to work. I found much more than I expected and now know that with this program available to me, I will have a help source to keep trying and persevering." Linda Grant-Parrish